

“TERMS AND CONDITIONS FOR TRANSFERS (OVERSEAS REMITTANCES)” COMPARISON TABLE

(Revised text is underlined)

Current wordings	New wordings
<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> 9. Inquiries regarding Transaction Contents, etc. </div> <p>(1) A remittance applicant may ask the handling Branch or <u>the telephone center</u> for remittance transaction details when the remittance applicant finds that the recipient has not received the remittance funds in due time, or when the applicant has other doubts or questions regarding the transaction. In this case, SMBC Trust Bank shall investigate the remittance by, for example, inquiring with the Banks Concerned, and shall inform the remittance applicant of the result.</p> <p>SMBC Trust Bank may, upon receipt of an inquiry, etc., ask the remittance applicant to submit an inquiry application for prescribed by SMBC Trust Bank.</p> <p>(2)~(3) (Omitted)</p>	<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> 9. Inquiries regarding Transaction Contents, etc. </div> <p>(1) A remittance applicant may ask the handling Branch or <u>PRESTIA Phone Banking</u> for remittance transaction details when the remittance applicant finds that the recipient has not received the remittance funds in due time, or when the applicant has other doubts or questions regarding the transaction. In this case, SMBC Trust Bank shall investigate the remittance by, for example, inquiring with the Banks Concerned, and shall inform the remittance applicant of the result.</p> <p>SMBC Trust Bank may, upon receipt of an inquiry, etc., ask the remittance applicant to submit an inquiry application for prescribed by SMBC Trust Bank.</p> <p>(2)~(3) (Omitted)</p>

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