

CARDHOLDER'S DISPUTE FORM

Date : _____

I have examined the charges posted to my account number, _____ but, cannot consent to the transaction(s) listed below due to the following reason(s), and request to investigate this matter.

(ご利用代金明細書のうち、下記の請求については後述の利用により、調査をお願いします。)

	利用日 (TRANS. DATE)	利用店名 (MERCHANT DESCRIPTION)	請求金額 (AMOUNT IN JP YEN)	現地通貨額 (AMOUNT IN LOCAL CURRENCY)
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				

- The enclosed credit voucher was issued but not entered into interchange.
(添付の返品伝票控えの金額が返金されていません。)
- I have not received the merchandise up to now.
(私は今日現在注文した商品を受け取っていません。)
- I have not received the service from the merchant location listed above.
(私は上記加盟店よりサービスを受けていません。)
- I have already paid for the transaction(s) by cash T/C other credit card _____.
(上記請求については、現金 トラベラーズチェック 他のカード _____で支払っています。)
- The amount of the sales slip was altered from _____ to _____.
(売上傳票の金額が _____ から _____ へ変更されています。)
- I have been charged for the above transaction(s), although it (they) had been cancelled as per attached.
(上記の請求に関しては、添付の書類にありますようにキャンセル済です。)
- I did participate in one transaction for _____ at the merchant location listed above.
But I didn't participate in the other transactions and my credit card was in my possession at the time of the other transactions.
(上記加盟店では _____ の利用はしましたが、その他の売上については全く心当たりがなくカードは常時、私の手元にありました。)
- I have neither authorized nor participated in above transaction(s) mail / phone order(s).
(上記の請求については、私はカードを全く利用していないことを証明します。)
- Although I attempted to withdraw cash of the amount at ATM, I couldn't receive it.
(私は ATM で現金を引き出そうとしましたが、現金を引き出すことができませんでした。)
- Transaction was processed with an incorrect currency to my account.
(利用した通貨とは異なる通貨で請求されています。)
- Other
(その他)

Signature (ご署名)

(Ref. No.) _____

記入例

CARDHOLDER'S DISPUTE FORM

記入日
Date of filling in

Date 2020/10/5

I have examined the charges posted to my account number, 1234-5678-9101-2345 but, cannot consent to the transaction(s) listed below due to the following reason(s), and request to investigate this matter.

(ご利用の 下記の取引をしたGLOBAL PASSカード番号(16桁) より、調査をお願いします。)

GLOBAL PASS Card Number of the transaction below (16 digits)

	(TRANS. DATE)	(MERCHANT DESCRIPTION)	請求金額 (AMOUNT IN JP YEN)	現地通貨額 (AMOUNT IN LOCAL CURRENCY)
1	2020/9/25	ABC BANK	¥17,852	EUR150.00
2	2020/9/30	BNP ATM (Paris)	¥1,190	EUR10.00
3				
4				
5				
6				
7				
8				
9				
10				

現地でカードを利用した日
Local date of the transaction that you used the card

円建ての利用金額
Purchase price or Withdraw amount in JPY equivalent

現地通貨建ての利用金額
Purchase price or Withdraw amount in the local currency

The enclosed credit voucher was issued but not entered into interchange.

(添付の返品伝票控えの金額が返金されていません。)

I have not received the merchandise up to now.

(私は今日現在注文した商

I have not received the se

(私は上記加盟店よりサー

I have already paid for the

(上記請求については、

The amount of the sales s

(売上傳票の金額が

I have been charged for th

(上記の請求に関しては、

I did participate in one tra

But I didn't participate in the other transactions and my credit card was in my possession at the time of

the other transactions.

(上記加盟店では

カードは常時、私の手元にありました。)

I have neither authorized nor participated in above

transaction(s) mail / phone order(s).

(上記の請求については、私はカードを全く利用していないことを証明します。)

Although I attempted to withdraw cash of the amount at ATM, I couldn't receive it.

(私は ATM で現金を引き出そうとしたか

Transaction was processed with an incor

(利用した通貨とは異なる通貨で請求されて

Other

(その他)

該当箇所にチェック(1か所のみ。複数チェックを入れるとVisaで受理されません。複数の取引について申請する場合は、理由毎に本フォームをご用意ください)

Mark applicable reason (Mark only one. Please prepare this form for each reason if you request more than two transaction, since Visa will not accept the request.)

口座保有者サイン(家族カードの場合でも本会員のサイン)

Signature of the banking account holder (even if the family member's transaction)

Signature (ご署名)

Taro Wakakusa

(Ref. No.)