



With the **SMBC Trust Bank App** ...

You can apply
from your
mobile phone !

No need to
come to
a branch !

E-mail notification
upon the completion
of the procedure !

*The procedure is completed
in an external browser.

The following "Other Services" are available in the SMBC Trust Bank App.

- Address Change Request *Domestic Only
- Request for reissuance of GLOBAL PASS and/or change of Domestic Cash Card PIN
- Register or update "Status of Residence" and "Period of Stay (Date of Expiration)"
- Mutual Fund Account Close Request
- Account Close Request

For other "Other Services", please see below.

Top > List of services offered by SMBC Trust Bank > PRESTIA Online > Internet banking "Other Services"
<https://www.smbctb.co.jp/en/onlinelist/>

SMBC Trust Bank App

Enjoy the same transactions as PRESTIA Online anytime, anywhere

Download SMBC Trust Bank App here

*Downloading and the use of the App will incur separate data communication fees.

App for iPhone

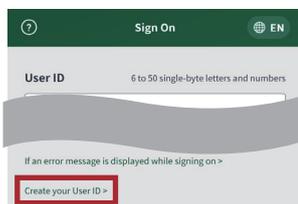


App for Android

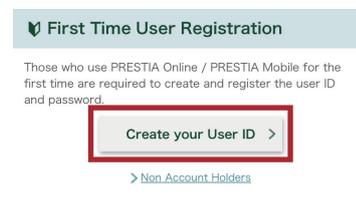


- Those who use PRESTIA Online / PRESTIA Mobile for the first time are required to create and register the user ID and password.
*For registration, the following information is necessary: your branch name, Yen Savings account number (7 digits), Telephone Personal Identification Number (T-PIN) for telephone transactions, and date of birth.

Select "**Create your User ID**" from the App sign-on screen.



Click on "**Create your User ID**" to proceed.



NOTICE ON SYSTEM REQUIREMENTS

Please refer to the following for the recommended system requirements. (<https://www.smbctb.co.jp/en/userenv/>)

Android users	the latest OS	*In some versions of Android, you need to allow access to the storage (Files and media) to view PDF files. Please grant the access permissions before using online banking.
		*Android is a trademark or a registered trademark of Google Inc.
iPhone users	the latest OS	*iPhone is a trademark or a registered trademark of Apple Inc. in the U.S. and other countries.

*Tablet devices are not recommended.

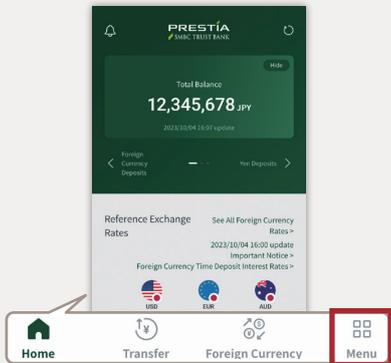
- "Other Services" can also be accessed through PRESTIA Online/PRESTIA Mobile.

Sign on to PRESTIA Online/PRESTIA Mobile > Services > Manage Information and Services > Other Services

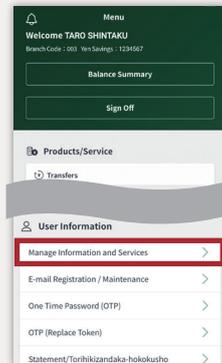
How to use the App

You need to provide SMBC Trust Bank ("the Bank") with your e-mail address and mobile phone number (domestic number within Japan) for the procedure.

- 1** Log in to the Bank's App and select Menu at the lower right.



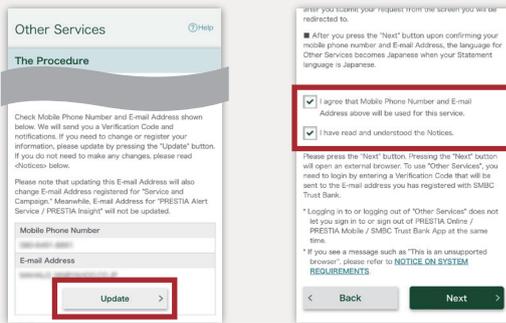
- 2** Select "Manage Information and Services" below "User Information".



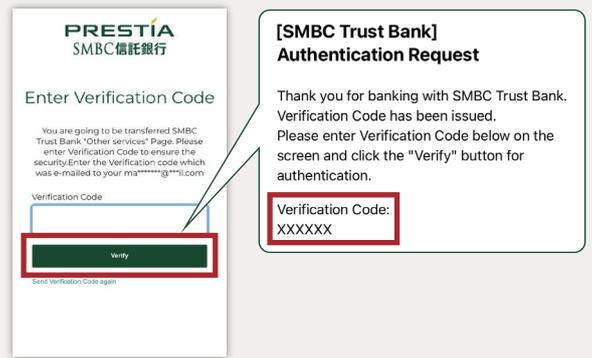
- 3** Select "Other Services".



- 4** Verify your registered mobile phone number and e-mail address (Update is possible. Confirm the "Notices" at the bottom and select "Next").



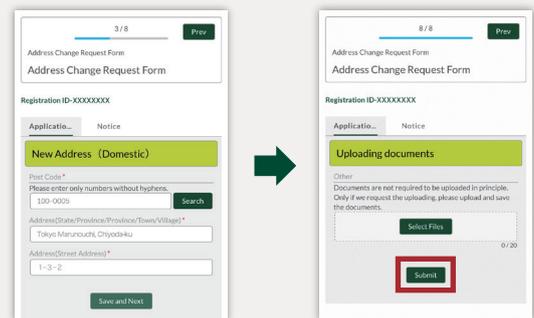
- 5** Enter the "Verification Code" sent to your e-mail address and click "Verify".



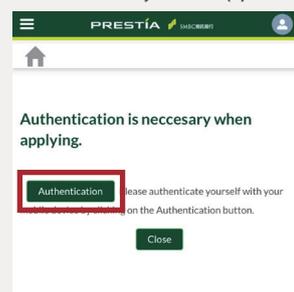
- 6** Click "Mobile device registration" and authenticate (*) your mobile phone from the URL in the SMS you receive. (only for the first time or when changing the mobile phone model)



- 7** Enter details in the application form, click "Submit".



Click "Authentication" to authenticate yourself(*).



You will receive an e-mail: [SMBC Trust Bank] Notice of your submission.

- 8** Completion of procedure

It takes approximately one week to process your application.

You will receive an e-mail: [SMBC Trust Bank] Application Process Completed.

(*) Authentication means biometrics, password authentication and pattern authentication, etc. to unlock your mobile phone.