

Frequently Asked Questions

Q

If I register an account,
will the government grasp my deposit balance?

\ No need to worry. /

Your deposit balance will not be known by the government even if you register for the Bank and Savings Account to Receive Various Benefits. Information such as "financial institution name" and "account number" will be registered in the government.



Q

I'm worried that it will be misused,
if Individual Number Card is lost or stolen.

\ No need to worry. /

The Individual Number Card does not record information on the Bank and Savings Account to Receive Various Benefits. Even if the card is lost or stolen, only you can use it, and the card can be temporarily suspended 24 hours a day, 365 days a year by the Individual Number general toll-free number.



See next! ▶

For more details, please check here!

Digital Agency

"Registration System of a Bank and Savings Account to Receive Various Benefits"

https://www.digital.go.jp/policies/account_registration/



Registration System of a Bank and Savings Account to Receive Various Benefits

The Registration System of a Bank and Savings Account to Receive Various Benefits

This is a registration system in which citizens are required to register the bank and savings account at financial institutions with the government (Digital Agency) as an account for receiving benefits in emergencies such as COVID and public money benefits such as child allowances. The account that can be registered as the Bank and Savings Account to Receive Various Benefits is one account per person under the account holder's name.

The Bank and Savings Account to Receive Various Benefits

In addition to registration on the Mynaportal, new applications for registration via financial institutions will also be available going forward.

About the merits of registering the Bank and Savings Account to Receive Various Benefits

By registering the Bank and Savings Account to Receive Various Benefits, the procedures that used to be applied for each benefit will be simplified, and the receipt of benefits will be faster.

Inquiries regarding this matter

Individual Number comprehensive toll-free number

 **0120-95-0178**

Reception hours

Weekdays 9:30~20:00

Saturdays, Sundays, and holidays

9:30~17:30 (Except Year-end and New-year holidays)

In case that you cannot connect to the above number with some IP phones, etc.

Inquiries about Individual Number Card, etc.

050-3818-1250

Other inquiries

050-3816-9405

This telephone number is toll-free corresponding to English, Chinese, Korean, Spanish, Portuguese, etc.

Inquiries about the Social Security and Tax Number System.

0120-0178-26

Inquiries about Individual Number Card, etc.

0120-0178-27

from
March 2025

You will also be able to register the account via financial institutions!

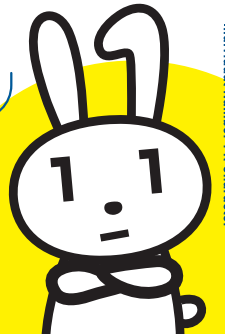
A Bank and Savings Account to Receive Various Benefits will make it easier to receive benefits in case of emergencies etc.

A Bank and Savings Account to Receive Various Benefits

How do I use it?

How do I register?

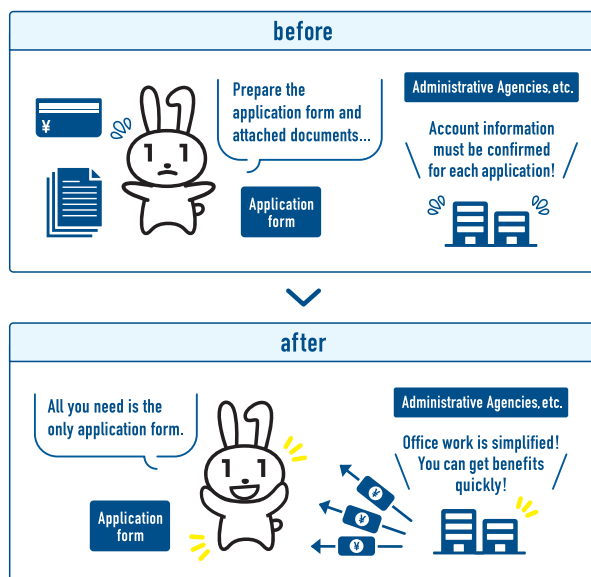
What are the merits?



Myna-chan
Individual Number PR Character

Digital Agency

What can be done with the Registration System of a Bank and Savings Account to Receive Various Benefits Registration System



What is the Registration System of a Bank and Savings Account to Receive Various Benefits Registration System?

This is a system in which each person registers only one account in the Digital Agency in advance with the bank and savings accounts (the Bank and Savings Account to Receive Various Benefits) under the account holder's name to receive benefits, etc.

What are the merits?

If you register a Bank and Savings Account to Receive Various Benefits, you will not need to fill in your account information or submit a copy of your bank passbook when you apply for benefits going forward such as emergency payments, pensions, and child allowances, etc.

What kind of accounts can you register the bank and savings account under your name?

You can register the bank and savings account under your name at the financial institution. For a list of financial institutions that can be registered, please check the Digital Agency website.

* Digital Agency website "Financial institutions that can register the Public Money Receiving Account"
https://www.digital.go.jp/policies/posts/account_registration_finance



How to register using a smartphone

What do I need to prepare for registration?

The information on the right is required to register the Bank and Savings Account to Receive Various Benefits using a smartphone.



Supported smartphone that can scan the Individual Number Card

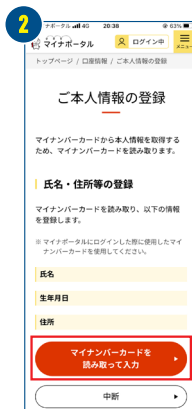


Installation of the Mynportal application

You can register immediately with a simple operation.

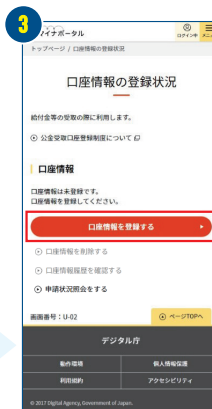


After logging in to Mynportal, tap "お金受取口座の登録・変更" item.



Tap "マイナンバーカードを読み取る" item and scan, then your personal information will be automatically entered. Check the contents and tap "確認する" item that appears.

Tap "口座情報を登録する". Follow the on-screen instructions to enter your account information.



What is the Mynportal?

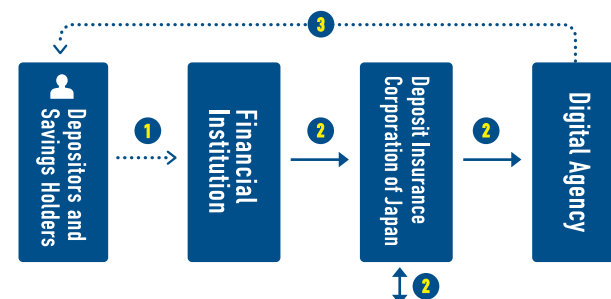
Mynportal is a one-stop site for searching and online applications for administrative procedures such as childcare and nursing care, and receiving notifications from the government.



<https://mya.go.jp>

from
March 2025

Process of registration via financial institutions



Japan Agency for Local Authority Information Systems (J-LIS)

Application for registration of the Bank and Savings Account to Receive Various Benefits, etc.

1 Apply for registration of the Bank and Savings Account to Receive Various Benefits (it includes personal information).

Information linkage via Deposit Insurance Corporation of Japan

2 The application information will be provided to the Digital Agency after confirmation by the Deposit Insurance Corporation of Japan and J-LIS.

Notification of results

3 The Digital Agency will notify the results of the application for registration of the Bank and Savings Account to Receive Various Benefits.

What is the Deposit Insurance Corporation of Japan?

It is an authorized corporation established for the primary purpose of protecting depositors. In the Bank and Savings Account to Receive Various Benefits Registration System, it confirms that the Individual Number is correct, and links information from financial institutions to the Digital Agency.

What is the Japan Agency for Local Authority Information Systems (J-LIS)?

It is a corporation that operates the basic resident register network system. The Bank and Savings Account to Receive Various Benefits Registration System provides the information necessary for the Deposit Insurance Corporation of Japan to confirm that the Individual Number is correct.