

Important Notes When Using Cash Cards Overseas

For Safe Use of Your Cash Card.

There are security measures you can take on your own to protect your precious assets.

There have been numerous reports of forged or stolen cash cards used fraudulently by a third party overseas to withdraw money or for shopping. You can travel overseas without any worries, whether on business or for pleasure, if you are aware of things to pay attention to when using your cash card overseas and use security services for your cash card. In addition, you can feel safer and more secure by holding a GLOBAL PASS® (an integrated cash card with multi-currency Visa debit function) with built-in IC chips that are also effective overseas and compatible with international level security measures.



■ For customers who do not plan to travel overseas yet

Tips for safely using cash cards, for customers who do not plan to travel overseas yet



Transaction Limits

Set the transaction limits for overseas use as 0 yen.



PRESTIA Alert Service

An e-mail notice will be sent every time your cash card or online banking is used.

- Please register e-mail address that you use on daily basis.
- Please register [Online](#).



Visa Secure

Secured service verifying your transaction at an applicable shopping site by GLOBAL PASS Member's Website password. This service is effective to prevent fraudulent transactions when shopping online.

- Please register [GLOBAL PASS Member's Website](#)



Protect your precious assets! Introducing security measures that you can take for overseas usages.

Things you can do before departing

Secure and convenient security services.



To minimize the damage in case of any trouble. **PRESTIA Alert Service**

By registering for the PRESTIA Alert Service you will receive e-mail alerts for every cash card usage, invalid PIN input at domestic ATMs, for shopping, online banking sign-on, and online fund transfer to a domestic unregistered payee. If you notice any transactions that you are not aware of, call us immediately and we will support you to avoid further damages.

- Please register [Online](#).



Set your usage limit precisely.

You can set specific transaction limits for each type of transaction when using your cash card, such as withdrawal at ATMs and shopping, in increments of 10,000 yen.

Minimize possible damages by setting a low daily transaction amount.

Things you can do while overseas

Use appropriate caution about card theft, "skimming," and suspicious individuals.



Please use your cash card with extreme caution!

- Check that there are no suspicious individuals nearby.
- Please be extra careful when using ATMs that are available early in the morning or late at night.
- Hide your PIN from others by concealing it with your hand.
- After you finish using the ATM, always press the "Finish Transaction" button.



Please call us immediately in any of the following cases.

- Your cash card was stolen at a restaurant, in a train, etc.
- An ATM seemed different from others, or is otherwise suspicious.
- Someone you met overseas helped you to use an ATM.
- Someone who looked like a bank employee or police officer asked for your PIN.

- Call the number on the right if you have any concerns. **81-46-401-2100** (charges apply, 24 hours/day, 365 days/year)

Things you can do after returning home

Periodically checking your account continuously after your travel can help prevent crime.



Check your usage statement/bank statement.

Please make sure to check your usage statement or bank statement for details of your transactions. If you notice a suspicious activity with your card, please call PRESTIA Phone Banking immediately. Please go to the GLOBAL PASS Member's Website to see your usage statement or online banking for bank statements.

Please call PRESTIA Phone Banking to notify or inquire about suspicious transactions (24 hours/day, 365 days/year)

0120-110-330 | From overseas **81-46-401-2100** (toll-charge)

Please call the number below for lost/stolen cash cards notifications and inquiries (24 hours/day, 365 days/year)

046-401-2126 (toll-charge) | From overseas **81-46-401-2126** (toll-charge)

* We recommend you to register the above phone numbers in your mobile phone and other devices in case of emergency.

<Online Banking>
<https://www.smbctb.co.jp/en/online/>



<GLOBAL PASS Member's Website>
<http://vpass.jp/globalpass/>



Please also visit our website for service details.

<https://www.smbctb.co.jp/en/>